



DE LOREAN MOTOR COMPANY

# SERVICE BULLETIN

NUMBER SW-03-8/81

CATEGORY: WARRANTY

ATTENTION: ALL DMC DEALERS/SERVICE MANAGERS

SUBJECT: STATUS REPORT - SERVICE TRANSACTIONS

Attached please find the STATUS REPORT #W-32-1/-- for DMC service transactions. If applicable this report may consist of three parts and will be issued by DMC on a weekly basis.

### PART 1 STATUS

Contains all service transactions of a dealer processed during that week, their status, disposition, and if applicable, amounts claimed and credited.

### PART 2 REQUESTS

Contains all service transactions for which DMC requests correction, additional information, documentation, etc.

### PART 3 REQUEST FOR PARTS SUBMISSION

Contains those transactions for which DMC requests the submission of dealer retained warranty parts.

### STATUS REPORT NO. (ALSO INVOICE NUMBER)

This number identifies the individual status report and also serves as an invoice number.

Example: S-42-1-AF

S = Service Transactions  
42 = 42nd week of the year  
1 = year 198(1)  
AF = Reference to dealer number

### CONCILIATION/PAYMENT

Occurs via the monthly DMC dealer parts statement, identified by the status report/invoice number.

Please update your records and inform all personnel concerned.

Sincerely,

Lutz Feuerabendt  
Technical Service Manager

attachment (s)

LF:dg

ISSUED 8/7/81